# **Terms of Use: Wellness Pass**

Translation from Finnish

#### **Wellness Pass**

The Wellness Pass (hereinafter the Pass) is a service coordinated by the Student Union of the University of Lapland (LYY) for the Rovaniemi region, where those who purchase the Pass can use the wellness and fitness services and take advantage of other benefits brought by the Pass.

These terms of use apply to users of the Pass.

## **Access Rights**

The following persons have the right to acquire and use the Pass:

The university of Lapland:

- Undergraduate and graduate students
- Exchange students

Lapland University of Applied Sciences:

- Undergraduate students
- Exchange students
- Polku students open university students who study with a group

The number of customers is limited in some services during the service implementation.

# **Payment**

Using the services and benefits of the Pass requires obtaining the Pass in accordance with the valid price list.





The purchase of the Pass is binding. Under no circumstances is LYY obliged to return the price paid by the user for the Pass.

#### Insurance

The Pass does not contain insurance, and LYY is not responsible for any damage. It is the responsibility of the Pass holder to take care of the appropriate insurance coverage.

#### **Service Periods**

The service periods of the Pass in the academic year 2023–2024 are as follows:

Autumn semester: 1.6.2023-31.12.2023

Spring semester: 1.1.2024-19.5.2024

LYY reserves the right to change the dates of the Pass's service periods.

### Notification of changes and cancellations

LYY reserves the right to change the terms of use of the service, content, activities, offers of partners, limit the number of participants in classes and cancel hours due to a small number of participants or other reasons without any obligation to pay compensation.

Cancellations of the Pass services due to obstruction of the instructor, technical reasons or other obstacles are primarily notified by the service provider. Information is also provided on LYY's website.

## **Sanctions Policy**

If a user with the Pass transfers their personal pass to another person or the person uses another's passport, abusers may be banned from using the Pass services until the end of the current academic year. A person using services without the Pass will be removed from the services.

When using the services, the user of the Pass is obliged to follow the instructions and regulations issued by the service provider. The Pass holder is responsible for any intentional damage caused.



